Not all students can afford a PC or laptop good enough to work on at home.

As part of the University’s commitment to not let ‘digital poverty’ prevent students fully taking part in distance learning, attending online meetings or producing and submitting coursework, we set up an Emergency Laptop Loan Scheme to provide devices on longer term loan, and we also set up a subsidized voucher scheme with a reliable IT supplier to enable students to purchase their own high specification devices.

You said that you missed spaces to study in groups.

Sorry about that, they were withdrawn to help keep you safe. As soon as government restrictions were relaxed we reinstated our bookable Group Study Rooms.

When the campus was closed you said that you needed access to additional software from home to complete your coursework.

We arranged for all relevant students to be able to access additional key software including the Adobe Creative Cloud Suite and full access to the MS Office Suite.

You said that there were times when there weren’t laptops available to borrow.

We installed new lapsafes accommodating 120 extra laptops to borrow and we retained the extended one week loan period.

You said you wanted a quiet, safe space with a reliable internet connection to sit your online examinations.

We set aside parts of the Library as ‘under examination conditions’ and our Wardens ensured that a quiet studious environment was maintained.

You said you liked the online sessions we delivered during ‘lockdown’, and they were well attended.

We have kept our optional training sessions running online, and timetabled classes are delivered as a mixture of online and face-to-face depending on what suits a course best.