

Huddersfield Student Survey (HSS)

The HSS is for undergraduate students who are not in the NSS population. It allows us to monitor performance in relation to the services that we are responsible for providing to you.

Three key questions are of particular interest to us all within the Learning Resources category:

- Q.19 – How well have the IT resources and facilities supported your learning?
- Q.20 – How well have the library resources (e.g. books, online services and learning spaces) supported your learning?
- Q.21 – How easy is it to access subject specific resources (e.g. equipment, facilities, software) when you need them? (CLS have a shared responsibility with your academic school for performance in this area).

We were incredibly pleased to learn that you rated our performance strongly in the most recent HSS survey in 2026.

Question	Satisfaction rating
Q19	90.4%
Q20	92.5%
Q21	87.3%
Learning Resources Category	90.0%