

ESTATES & FACILITIES

Here are the latest examples of where we have listened to your feedback and made changes to how we do things

You Said

University of
HUDDERSFIELD
Inspiring global professionals

We Did

Catering

Payment times are slow

We have introduced new card readers, this has increased the speed of the transactions

Campus Support

Real Christmas Trees make a mess, and do not last long enough

We purchased recycled plastic Christmas Trees, which come with a 30 year fully sustainable life cycle

Property Services

Cafe Central seating area did not look up to standard

Refurbished with upcycling, and recovering furniture from other areas with recycled material

Cleaning

We want sanitary vending machines throughout the Joseph Priestley building

We provided sanitary vending machines throughout the Joseph Priestley building

Estates Helpdesk

Estates Online is not straight forward, and is too difficult to find the options required to log information

Pulled together a guide, detailing various templates, and made this available to access online

Security

Customers highlighted that the CCTV footage provided was not always high quality to support an investigation

Improved, better quality equipment has been installed to support customer needs