# The University of Huddersfield - 1st Annual Secretarial Conference



# 'WORKING SMARTER - ACHIEVING THE BALANCE'

Wednesday 15 May 2002

# **Programme**

09:30	Registration and coffee
10:00	Opening Address by <b>Professor Barry S Lee</b> , Pro-Vice Chancellor
10:10	Keynote Speaker: William Barron Motivational Techniques – unlock your potential (understanding yourself and others)
11:00	Coffee
11:15-12:15	Session A (see overleaf)
12:15-13:15	Session B (see overleaf)
13:15	Lunch
14:30	Keynote Speaker: <b>Jeanne Coburn</b> , Principal of Huddersfield Technical College
15.00-16.00	Session C (see overleaf)
16.00	Coffee, Plenary and Prize Draw Competition
16.30	Close

During the conference there will be a poster display and staff on hand from a number of preferred university suppliers.

Competition prizes include: £200 holiday voucher from Sellers, free weekend car hire from Peugeot, hair cut and style from Toni & Guy and many more.

## Workshops

#### Session A – Participants choose one from the following workshops:

- 1. Following in from his keynote address: Individual Coaching **Motivational Techniques:** Further explore **William Barron's** ideas on unlocking your potential
- 2. **Aromatherapy and Massage at your desk** relaxing way to relieve stress with **Linda Ingles**
- 3. "Getting to your Destination" Internet Searching for Beginners an informal practical workshop on how to find what you are looking for on the internet with Julie Stevenson and Adele Sykes
- 4. **Assertiveness:** Developing self-confidence in communication skills with **Jenny Gething**
- 5. **Playing Politics:** Understand the unwritten rules of office politics and build healthy, constructive working relationships with **Belinda Sharp**

### <u>Session B</u> – Participants choose one from the following workshops:

- 1. **Beat the Clock:** Time Management Skills with **Ros Hawkins**
- 2. **Manage your Manager:** Understand how to get the best out of your Manager **Belinda Sharp**
- 3. **Let's go for a DIP Document Image Processing:** An introduction to the Electronic Filing Cabinet how to reduce the paper mountain with **Diana Elliott**
- 4. **Dealing with Difficult People:** Keeping your cool when you are dealing with awkward customers with **Jenny Gething**
- 5. **"Are you sitting comfortably?" Jean Parker** will help explain correct posture and a few simple exercises while you are sat at your desk

#### Session C – Participants choose one from the following workshops:

- 1. Tai Chi Taster: A Holistic Chinese exercise designed to stretch and relax. Roger England
- 2. **Avoiding the 3 O'clock Slump:** Hints & Tips, and your questions on how to maintain energy levels at work through Nutrition. **John Lawson**
- 3. **Onwards and Upwards:** Career progression at the University from the people who have experience of this **Mary Mellor, Jane Aldred, Yvonne Harding**
- 4. **Assertiveness:** Developing self-confidence in communication skills with **Jenny Gething**
- 5. **Ten-minute Tasters: de-stress & relaxation** including aromatherapy massage, reflexology, Indian head Massage, work station massage with **Julie O'Hara & friends**