

Support Staff Conference 2007

Evaluation Summary

10.0 **What topics could we include in next year's conference to best enhance your professional development?**

- More on the successes within the schools - let us have more details of the courses/students/business successes, so that we can all be ambassadors around Huddersfield at open days and across the country.
- Career development specifically geared to that here at the UoH
- More talks on technology, not just Yoga and Pilates
- More team work programmes
- Maybe de-stressing activities
- Mind matters - NLP techniques, aromatherapy
- More liaison with academics
- Could you run more than 1 session of the popular sessions, I wanted to join the digital photography C3 session and the mind matters A8
- Include one of the university's scientific research areas and their work / A tour and demo of the precision engineering
- Updates on university activities as per Prof B Cryan's speech / Sessions on digital thinking and inter-personal skills / Activities to promote cross-school / cross-service / knowledge and skills sharing / Sessions on interpreting university jargon!
- Do you have to, why not have fun as well.
- Nothing that I can think of at this time
- How to brain storm / mind map / How to convene and conduct meetings
- Teamworking/shared goals, stress management
- Not sure, I thought the one's offered were all good and would suit most people
- Assertion training, group challenges/team games
- Would like session on non-verbal communication (body language)
- Having a job at the uni
- More of the same
- Similar topics as this year
- Nothing that I can think of!
- Juggling, hand and eye co-ordination / Singing, overcome inhibitions
- More hands on events, I.e. reflexology / more quizzes etc
- Self defence, make up art, psychology (basic coming across to people, body language etc)
- A great variety like this year!
- Not sure, but so could ask for ideas when planning the next course and e-mail people

- Motivation
- Maybe some of the short courses offered in the staff development I.e. taming the paper monster etc
- All very good topics included this year! More of the same
- Further professional skills sessions I.e. event management
- Information about the management development programme
- Bums and tums class, dress for success, memory training, first aid
- Most topics are covered
- I think a good and varied range of subjects were covered at this conference and can't think of any improvements which need to be made

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Cont'd

- More of the same
- More topics around psychology at work and working together (team work) also effects of stress /prevention, more NLP
- Combined with T&L conference
- More departments, sessions to see the work we all do, to appreciate all university's work
- Career paths available for support staff within the university
- Stress management, diet management

11.0

What other improvements would you suggest?

- Just more lunchtime and time for session B!!
- Location for events management not good, not the best start for that particular session!
- Nothing - seems to work great as it is
- To change the time of year of the conference - maybe in January
- Need to have more chairs and tables at lunch time - salad a more healthy menu I.e. no pastry
- Longer lunchtime session to give sufficient time to look at all the exhibition and give time to have lunch
- More time to eat lunch
- People/hosts turn up when they are supposed to
- Maybe some shorter sessions for those who want to do more in the time
- Find a way to confirm course leaders for days sessions (as 'self defence and creative writing cancelled/leaders no show!
- More time for lunch and the exhibition, I didn't have chance to look at exhibition at all after I had eaten my lunch
- None
- Health and Safety, that people leading the workshops can tell us where the nearest toilets and escape routes are
- Longer lunch to have time to look around the stands
- Air conditioning in CWS/10
- Very well run
- Ensure rooms aren't freezing, camera flashing is off-putting, VC to turn phone off
- More time for lunch and exhibition, more water available to take to sessions A and B
- Make sure all support staff are aware, was initially copied in from email sent to someone else the exact details then saw details on staff notices
- Not sure
- Lunch could be extended in order to give an opportunity to talk to other members of staff we don't often see but talk to others over the phone
- None! So that must be good
- More interaction with people - games/role games etc, rather than training!
- Probably not possible, but less talks and more workshops. Heard comments from others about lack of time at lunch to get to the venue, get around all the stalls and also each lunch!
- Make sure tutors turn up to sessions

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- Better food for people, maybe an external source
- More time at lunch as I didn't get chance to see the exhibition and I felt as though lunch was a bit rushed (we did actually run over a bit from the morning session)
- A good keynote speaker
- We felt fairly rushed on the lunch period and didn't have long enough to look properly at the exhibition
- More time for lunch/exhibition
- A break in the afternoon!
- Shorter speeches and longer lunch break and slightly longer sessions
- Nothing that I can think of this time, lunch could have been better!
- Friday is not a good day for this for myself. I can see why it was chosen, you can not please everyone
- Shorter keynote and plenary making sessions longer
- Ban neuro-linguistic programming and all its variants and replace with proper critical/cognitive/personal skills sessions, salad on the lunch menu
- Shorten the 'Round Table' and allow more time in the sessions
- Programme to be circulated in advance? Should I have known about VC?)
- Managing your relationships (Shirley Clark) tried to cover too much in too little time so
- More
- More time to communicate/liaise with other delegates
- More interaction with other support staff would be good
- More work orientated stuff rather than the leisure stuff - I'm not into Yoga and Pilates
- Details to be more integrated at lunch break and not on perimeter
- Not to be so rushed
- Suggest the exhibition are put on the day before as most people I spoke to only managed to go to one/two stands and that was fleeting. For the amount of effort put into them, they deserve a better viewing