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What does it mean for University staff and students?

- A single IT Support Team, through which all IT enquiries should be channelled in the first instance. Some Client Consultants join this team in the new role of IT Support Analysts.
- Convergence of subject teams, enabling sharing of good practice whilst still retaining subject specialisms.
- Academic Librarians continue to lead on liaison with Schools.
- A central subject enquiry desk on floor 4 staffed 7 days a week, complemented by roving IT and library support during the week.

When will the changes take effect?

The structure is now in place, and over the summer we will be finalising roles and undertaking training and development. The new teams will be operational for the start of the Autumn term.

Any questions?

If you have any questions on how the CLS Restructure might affect you or your department, please contact

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