“Microsoft Lync ushers in a new connected user experience, transforming every communication into and interaction that is more collaborative, engaging, and accessible from anywhere.”

- **Presence:** Show your availability
- **Instant messaging:** Live chat (either one-to-one or to multiple people)
- **Desktop sharing:** Share your computer desktop with other Lync users
- **Voice Over IP:** Use your computer as a telephone and call other Lync users
- **Video conferencing:** Make video calls with other Lync users