Tiger VMC is a user friendly tool to recharge users for their private telephone calls

Why use the Tiger VMC Solution?

- Users can quickly report within a designated time window for any extensions or mobile devices they are responsible for.
- The user can filter the call data using the column headers to find individual, or groups of, calls.
- Offers dialled, received and missed call logs independent of telephone handset.
- Optional integrated Active Directory Authentication (single sign on).
- Calls made to numbers within the user’s address book are automatically suggested for chargeback. Each user has the opportunity to amend and accept the automatic suggestions prior to the billing period being closed by the administrator.

- Empower your users to take responsibility for their own calls.
- Users can view and manage their own call activity, quickly and efficiently.
- Personal phone book for storage of private numbers.
- Corporate phone book providing called/calling number identification.

Huddersfield University Press Release

University of Huddersfield to reduce call costs with innovative voice messaging project

Roywood, Huddersfield, UK, February 8th 2013: Tiger Communications, a leading provider of voice messaging solutions, is today announcing details of a project at the University of Huddersfield that will help to better manage its call storage costs for thousands of users.

The University of Huddersfield is a growing centre of research and excellence. Spanning three campuses - Huddersfield, Odstock and Beaumont - each year the University helps over 13,000 students from school leavers to those already educated at other higher education institutions.

For the last two years, the University has worked with Tiger Communications, using their Tiger VMC Call Storage solution to enable users to record the cost of each call on their mobile or landline.

The system allows staff and managers to look at their own call logs and overall departmental spend to help better manage budgets.

The University is initially installing Tiger’s Advanced Call Monitoring software on a serverless basis, with the intention to roll out Tiger’s Active Directory and add call triggers requirements over time.

“We hope to roll out the full system next year and continue work here and on the campus to。“We hope to roll out the full system next year and continue work here and on the campus to help us manage our calls better and reduce call charges while helping to spot any inappropriate calling patterns,”

For more information on using Tiger VMC contact Telephone Services