Great service 24/7

Self Service Laptop Loans
- 72 laptops
- 24 hours a day, 365 days a year
- Up to 48hr loan
- 61% less than 24hrs
- 39% over 24hrs
- 455 days since going live!
- 11,424 loans
- 1,332 staff hours saved from Automatic Issues

Laptop Loans by School
- Business 42%
- Computing and Engineering 11%
- Applied Sciences 14%
- Music, Humanities and Media 7%
- Human and Health Sciences 12%
- Art, Design and Architecture 9%
- Education and Professional Development 5%

Ask-a-librarian is our out-of-hours chat service that we run as part of the UK Northern Collaboration group of libraries. We even have librarians based in the USA helping us provide this service. They use the information we provide on our web pages to answer questions, and when they can't provide an answer they refer users to our Ask-a-librarian email service. Simple, and it means that there's a librarian on call 24/7.

What's not to like? Studying's a hoot with our out-of-hours services.

What has been asked in the past?
- Can I trace the last time I have used my printing credit?
- What time does the 5th floor open on Sunday morning?
- How do I check the impact factor of a journal?
- I'm a student at the Open University. Can I come into the Library with my own laptop and access Wi-Fi to do some work?
- How do I reference this journal article?