**Letters**
- Bank letters
- Student confirmation letters
- Council tax letters

**Wellbeing and Disability Reception**
- Booking appointments
- Handling drop-ins
- Equipment loans
- Selling coloured overlays

**Directions**
- ‘Google for campus’
- We provide campus tours
- The iGuide service can be used by staff to escort and welcome their visitors

**Student ID Cards**
- We replace student ID cards (for a £10 fee) and help to fix problems with student ID cards

**Student Hub**
- Student finance
- Student Railcard
- and much more!

**Admissions and Records enquiries**
- Changing contact addresses
- Pre-enrolment

**General help with...**
- Student Hub
- Student finance
- Student Railcard
- and much more!