

You said, we did June 2017 – July 2018

You said	We did
We need more group study rooms. We can never find one when we need to.	For 2018-19, there are two new group study rooms on Floor 2 in the Library.
We can't always trust the wifi connection in the Library – our phones and tablets drop connections too often – and just when we need them most.	By the end of 2018, we will have replaced and upgraded the Library wifi, giving you a much better and more reliable service.
Some areas of the Library are either too hot or too cold to work comfortably in.	We have been working closely with the University's Estates and Facilities department who adjust the heating in response to the feedback we receive from you. They have also replaced some of the behind-the-scenes heating equipment to ensure that the heating system is operating as effectively as possible.
We need more laptops to borrow, there are never enough. A few Macs would be handy, too.	Over the last year we have increased the number of laptops to 156 from 120, and 12 of those are Macbooks.
We really appreciated being able to use the Library over Christmas when everything else is closed, but what about opening more over the Summer vacation?	In Summer 2019, we will be opening the Library longer so that you will have more opportunities to make use of our fabulous facilities.